Colorado Use Cases

AM-001 Create Individual Account

AM-002 Create Employer Account

AM-003 Create Broker Account

AM-004 Create Navigator Entity / Navigator Account

AM-005 Create Carrier Account

AM-006 Create Back Office/Service Representative/COHBE/DOI Account

AM-007 Manage Password

AM-008 Provide Feedback

AM-009 Provide Assistance to Customers

AM-010 Manage Individual Information

AM-011 Manage Employer Information(Profile)

AM-012 Manage Broker/Navigator Information(Profile)

AM-013 Manage Carrier Information(Profile)

AM-014 Manage Back Office/Service Representative/COHBE/DOI Account(Profile)

AM-015 Manage Login

BN-001A Third Party Certification (Broker)

BN-001B Third Party Certification ( Navigator's)

BN-002A Select Broker

BN-002B Select Navigator entity

BN-003 Maintain Book of Business

BN-004 Create Proposal

BN-005 Navigator Support

BN-006 Post Messages to Navigators

ELG-001 Anonymous Eligibility Assessment

ELG-002 Determine Individual Eligibility

ELG-003 Apply for Exemption

ELG-004 Report Life Change Event

ELG-005 Provide Household Information

ELG-006 Appeal Exchange Subsidy

EN-001A Participate in Enrollment Period

EN-001B Participate in SHOP Enrollment Period

EN-002 Submit Individual Application

EN-003 Submit SHOP Application

EN-004 Enroll Native American

EN-005 Reconcile Enrollment and Payment

EN-006 Disenroll from Plan

FM-001 Carrier Fee Billing

FM-002 Provide Payment

FM-002A Delinquent Payments

FM-003 Manage Commission

IN-001 Process Offline Correspondence

IN-002 Process Outbound Correspondence

PM-001 Certify Carrier

PM-002 Receive Plan Data from SERFF

PM-003 Modify Non-SERFF Plan Data

PM-004 Certify Plan

PS-001 Anonymous Shopping

PS-002 Shop for Individual Plan

PS-003 Shop for Employer Plan

SH-001 Determine Employer Eligibility

SH-002 Appeal Employer Eligibility

SH-003 Maintain Employer Branding

SH-004 Manage Employee Roster

SH-005 Select Plans and Determine Contribution

SH-006 Appeal Employee APTC